

**TRANSPORTATION
CONTROL SYSTEMS**

TRAFFIC SIGNAL PRODUCTS
SALES AND SERVICE



1030 SOUTH 86TH STREET • TAMPA, FLORIDA 33619

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September 12, 2011
Keith Buckingham
Utility Refund Solutions

Dear Keith,

I want to thank you for your work in getting our refund from Teco.

My first thought was that it would involve too much time for too little return.

When Teco sent a check in the amount of \$8453.08 it was, quite frankly, beyond what I expected.

We appreciate your efforts and wouldn't hesitate to recommend you to other potential clients.

Sincerely,

A handwritten signature in black ink, appearing to read 'Steven T. Gillis'. The signature is stylized with a large, sweeping 'S' and 'G'.

Steven T. Gillis
Vice President
Transportation Control Systems