

208 Route 88 South Newark, New York 14513

December 4, 2012

Utility Refund Solutions, Inc. Attn: Jeannie Cafarella 382 Randall Road Ridge, New York 11961

Dear Jeannie,

This letter is to inform our gratitude to you and your staff for the outstanding services provided to our company.

Thanks to you, we received a refund for incorrect charges on our utility bills in the amount of \$6,210.66!

We look forward to doing business with you again.

Sincerely,

Chris Vitale

Owner / The Terrace at Newark