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August 4, 2010

Mark Nourick  
Utility Refund Solutions, Inc.  
382 Randall Road  
Ridge, NY 11961

Dear Mr. Nourick,

Thank you for the outstanding service your company provided in securing substantial refunds from our local utility.

Over the years, we had heard that electric companies were overcharging, but we had never acted on those reports. We are very happy that we decided to take you up on your offer to obtain these refunds.

The unexpected windfall is even more welcoming in these challenging economic times.

From beginning to end, this process took about sixty days, requiring almost no effort on our part.

We sincerely appreciate your fine work and heartily recommend your service to other Minuteman Press owners.

Sincerely,

**Rita Passeggio**  
Minuteman Press Selden