



**HUMANE SOCIETY  
OF GREATER MIAMI**  
ADOPT-A-PET

*"Serving the Animals  
of Our Community  
Since 1936"*

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December 29, 2010

Mark Nourick  
Utility Refund Solutions, Inc.  
382 Randall Road  
Ridge, NY 11961

Dear Mark:

I just wanted to express my gratitude toward you and your staff for the telecom/utility audit that you performed for the Humane Society of Greater Miami.

As a result of your audit, we recovered over \$6000 that we otherwise would not have known about!

We also have the peace of mind in knowing that we are being billed correctly in other areas that were not entitled to a refund.

The best thing about the service is that we are only charged for money recovered, even though everything was looked at.

Thank you once again,

Kim Maxwell  
Finance Director